

QUALITY AND ENVIRONMENTAL POLICY

1. General Principles

1.1 Management defines and documents its Quality and Environmental Policy, including its quality objectives and commitments to continually improve its environmental performance, through this document and during the Management Review process, where objectives and commitments for the relevant period are established.

1.2 The Quality and Environmental Policy is aligned with the Company's objectives and takes into consideration the needs and expectations of its stakeholders.

1.3 Management ensures that this Policy is understood, implemented and maintained at all levels of the organization and is communicated to all relevant interested parties.

1.4 Management ensures that the necessary resources are made available for the implementation of the Quality and Environmental Policy.

1.5 The Quality and Environmental Policy and its related objectives are reviewed and updated during the annual Management Review.

Policy Statement

JM ENTERPRISE S.r.l. analyses business risks by identifying threats and opportunities arising from the external context, as well as the strengths and weaknesses of its internal processes. The objective is to take advantage of opportunities while keeping business risks at an acceptable level.

JM ENTERPRISE S.r.l. aims to be a trusted reference point for its customers in the design and manufacture of aircraft refuelling vehicles. To achieve this objective, the Company:

- has developed an organization committed to meeting customer requirements through the design and manufacture of vehicles in accordance with customer specifications;
- has developed and implemented a program for environmental protection and for the protection of workers' health and safety, covering all activities carried out within the Company and those activities over which the Company has direct influence, while ensuring compliance with applicable legal and regulatory requirements and with the requirements of **UNI EN ISO 14001:2015**.

Through its Quality and Environmental Management System, JM ENTERPRISE S.r.l. is committed to achieving the following objectives:

- Ensure that all activities are carried out in compliance with applicable laws, regulations and standards relating to quality and environmental protection;

- Continuously improve the Company's ability to understand, develop and respond promptly and effectively to customer requirements;
- Ensure product conformity with all applicable mandatory and voluntary standards and regulations, in accordance with the technical specifications agreed with the customer, applying, where required, the welding quality requirements of **UNI EN ISO 3834-2**;
- Identify, reduce and/or eliminate non-conformities and customer complaints;
- Promote and maintain the health and safety of workers during all activities by minimizing risks and implementing appropriate prevention measures;
- Define environmental objectives and targets and integrate them into the operational management of the relevant sites and into the Company's development programs;
- Make every reasonable organizational, operational and technological effort to prevent pollution of water, air and soil;
- Adequately motivate employees through targeted training and development programs, fostering employee engagement and retention through consultation and involvement, while promoting a positive, collaborative and stimulating working environment;
- Improve the efficiency of the Company's processes while ensuring full customer satisfaction and achieving the expected environmental performance.

To this end, appropriate methods for monitoring, measurement, analysis and improvement shall be defined and implemented for the Company's critical quality and environmental processes, the products and services provided, its environmental aspects and impacts, and customer satisfaction, while taking into account the expectations of all other stakeholders, in order to:

- Assess and monitor the effectiveness of the Quality and Environmental Management System in meeting specified requirements and providing objective evidence of conformity of the products and services supplied;
- Verify the ability of the Quality Management System and the organization as a whole to achieve the established objectives;
- Identify and implement appropriate improvement actions aimed at increasing the effectiveness and efficiency of the Quality and Environmental Management System, including the Company's environmental performance.

Management is committed to planning and implementing a process of continuous involvement of all personnel in order to develop and maintain the necessary awareness of quality principles and environmental management practices.

The Quality and Environmental Management System shall operate in compliance with the requirements of **UNI EN ISO 9001:2015, UNI EN ISO 14001:2015 and UNI EN ISO 3834-2**, as well as with all other applicable mandatory requirements.

During the Management Review of the Quality and Environmental Management System, Management undertakes to establish measurable targets for the objectives set out above, define new objectives where appropriate, and assess the achievement of the objectives established for the relevant period.

All personnel are expected to contribute actively to the achievement of the objectives set out in this Policy.

Any amendments to this Policy shall be defined by Management, as appropriate, and documented as part of the Management Review process.

This document is communicated to all relevant interested parties to ensure that its principles and commitments are understood and consistently applied.

Management